| Audit | Rating | Reasons |
|--|----------|--|
| Community Alarms Service | Moderate | Discrepancy in number of service users leading to risk of income not being collected Some internal and external organisations not fully recharged for service No stock records maintained Failure of equipment repair contractor to comply with call out response times Failure to recover VAT on all P Card purchases |
| Integrated Community Equipment Service | Moderate | Failure to comply with Section 33 agreement for budget increases Significant projected overspend at time of audit Funding contributions of partners does not reflect actual usage Contract Procedure Rules not always complied with Poor stores accommodation Substantial obsolete and surplus stock held Minimal usage of hire car Delays in bringing significant items of equipment into use Equipment inventory not up to date |
| Suresprung | Moderate | Low levels of shop income Unidentified credit in service bank account Contract Procedure Rules not followed for carpet sub-contractor No documentation found for 2 unpaid invoices from sample of 10 No formal debt recovery procedures in place No invoices referred to Legal for recovery action for significant period Contract Procedures Rules not always followed Stock held in disorganised manner Equipment inventory not up to date |

Moderate / Limited - Significant Issues

| Victoria Park Kiosk | Moderate | Lack of division of duties in income collection Unexplained discrepancies in till 'Z' number readings |
|---------------------|----------|---|
| Payroll | Moderate | A number of starter, leaver and deduction forms selected for sample testing could not be located Two leaver forms from sample of 30 were unsigned Unsigned timesheets and overtime sheets had been processed Timesheets and overtime sheets not marked to indicated they had been processed Up to date honorarium forms not held on employee file Up to date Authorised Signatory lists not held Error found in payment made to HMRC for deductions Lack of division of duties in Education / Teachers payroll |
| Streetworks | Limited | Incomplete applications processed Incomplete evidence of authorisation procedures Miscoding of income Failure to collect income for 4 applications out of 20 tested No spot checks to confirm compliance with licence / permit No alert system to identify when licence / permit is due to expire No alert system to identify when public liability insurance is due to expire |